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**INTRODUCTORY REMARKS - Healthcare
Jeff Hannah**

I'm pleased to be able to introduce our speaker today.

Jeff Hannah is a Master Trainer, Writer and Educator who helps audiences discover the value of communication. In our leadership roles – in our personal lives – with friends and peers and co-workers.

Jeff's extensive professional background includes leadership positions in several healthcare organizations – for a 5-state regional hospital system, a university teaching hospital, and the largest Quality Improvement Organization in the United States.

Mr. Hannah studied for his Ph.D. at a major Midwestern university, and he holds degrees in communication, speech and mass media. And he still can be found in the corporate and college classroom, preparing the next generation of leaders.

Jeff's areas of expertise are leadership and management, organizational change, and teamwork and communication. Jeff will show us ways to be more effective -- to lead more confidently -- and strengthen our important relationships.

Please, join me in welcoming today's speaker – JEFF HANNAH.

